

Developing accreditation measures for adapted model of clinics' accreditation and accrediting the clinic of Tabriz Aali Nasab hospital using this model in 1391

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Abstract

Background and objectives: Health care organizations require clinical accreditation standards for improving high quality, assured and safe services. Considering importance of clinics in hospitals' quality improvement and lack of accreditation measures in adapted model for clinics, this study is aimed at developing accreditation measures for the adapted model and accredited the clinic of Tabriz Aali Nasab hospital using this model.

Material and Methods: This is a descriptive study which was conducted at autumn 1391. Measures were developed for the standards of the adapted model. Accreditation team used these measures for accrediting the clinic of Tabriz Aali Nasab hospital. Data were collected by interviews, observation and surveying documents.

Results: Findings showed that the clinic of Tabriz Aali Nasab hospital got the 65% of the scores. This clinic in 6 standards in the fields of clinical effectiveness, referral, transfer, discharge and registration of patients achieved less than 25% score, full score in 9 standards, and in 21 standards got upper than 75% score in respect, authority, safety, accessibility, complaint system and prevention of hazards.

Conclusion: The Study results showed that the clinic of Tabriz Aali Nasab hospital is in a mediocre condition in observing standards which can be improved with a proper planning.

Key Words: Accreditation, clinic, adapted model

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